

Cleartech Portal 2020.2 Upgrade

As part of an upgrade, an update for the Cleartech Portal to Version 2020.2 will be released by **10 May 2020**. No downtime is expected.

1. Visibility on Trades that Failed Risk Assessments

Trades that failed risk assessments can now be seen in the “Trades” page with status “Failed Risk Assessment”. They will however, not appear in the trade tape.

2. Risk Manager Updates

Risk Status and Trade Status are now available at the Risk Manager All Trades page.

Risk alert emails now include link to the failed trade in Portal.

3. Margin Report

NFX Freight Margins have now been removed from Portal.

If you encounter any issues, you can reach EEX Asia Market Operations at **+65 6206 9828** or via email at marketops@eexasia.com.

Refreshing your page (Ctrl+F5) or logging out and back in prior to use is recommended. Thank you for your continued support.

Contact Us

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